



## Refer-a-friend Scheme Terms & Conditions

Last Updated 31/08/24

# Share Energy Refer-a-Friend Scheme Terms and Conditions:

## 1. Introduction

These terms and conditions (the “Terms”) govern your participation in the “Refer-a-Friend” scheme (the “Scheme”) operated by Share Energy (“we,” “us,” “our”). By participating in the Scheme, you agree to be bound by these Terms.

## 2. Eligibility

The Scheme is open to existing Share Energy customers who have received a unique referral code and are residents of Northern Ireland aged 18 years or older. Employees of Share Energy, their immediate family members, or anyone professionally associated with the Scheme are not eligible to participate.

## 3. How the Scheme Works

### 3.1 Receive Your Unique Code

Upon signing up with Share Energy, you will receive a unique referral code. This code is personal to you and must not be shared or distributed in a way that could be deemed fraudulent or misleading.

### 3.2 Share Your Code

You may share your referral code with friends and family who are interested in switching their electricity supplier to Share Energy.

### 3.3 New Customer Sign-Up

To qualify for the Scheme, your friend or family member (“Referral”) must use your referral code when signing up with Share Energy, either on our website or over the phone. The Referral must complete the sign-up process, including switching from their current energy supplier to Share Energy. The Referral must not be an existing customer of Share Energy or have been a customer within the last 12 months.

### 3.4 Get Discounts

Once your Referral’s sign-up is complete, and their switch to Share Energy has been confirmed, both you and your Referral will receive a £15 credit or top-up on your Share Energy account. The credit will be applied within 30 days of the successful completion of the Referral’s switch.

## 4. Multiple Referrals

You may refer as many individuals as you wish under the Scheme. For each Referral who successfully switches to Share Energy using your referral code within your billing period, you will receive an additional £15 credit or top-up. A maximum of five (5) credits or top-ups will be applied per billing period. If more than five Referrals successfully switch during a billing period, the additional credits will roll over to the next billing period. Rolled-over credits will be applied in the order they were earned and are subject to the same maximum limit in the subsequent billing period.

## 5. General Conditions

The referral code must be used at the time of the Referral’s sign-up. Retrospective applications of referral codes will not be accepted. The £15 credit or top-up cannot be exchanged for cash or transferred to another person. Share Energy reserves the right to refuse the issue of credits or top-ups if we suspect fraud or any other form of abuse of the Scheme. In the event of a dispute regarding the Scheme, Share Energy’s decision shall be final and binding.

## 6. Termination and Changes

Share Energy reserves the right to suspend, modify, or terminate the Scheme or these Terms at any time without prior notice. Any changes to the Scheme will be communicated via our website and will take effect immediately unless otherwise stated.

## 7. Data Protection

By participating in the Scheme, you agree that your personal data may be processed in accordance with our Privacy Policy, which is available on our website. We will only share your data with third parties as necessary to administer the Scheme and in accordance with applicable data protection laws.



## 8. Limitation of Liability

Share Energy shall not be liable for any loss or damage arising from your participation in the Scheme, except where such liability cannot be excluded by law.

## 9. Governing Law and Jurisdiction

These Terms are governed by and construed in accordance with the laws of Northern Ireland. Any disputes arising from or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of Northern Ireland.

## 10. Contact Information

If you have any questions about the Scheme or these Terms, please contact our customer service team at [insert contact details].

